

**REDEFINING
VOLUNTEERING**

IMPACT REPORT
2020/21



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MESSAGE FROM THE CHAIRMAN AND DIRECTOR OF HUMANITARIAN OPERATIONS

We are proud to present our Impact Report for 2020/21, demonstrating the extraordinary work of our charity and our supporters during an extremely challenging year.

As a humanitarian charity that provides direct action during the immediate onset of a crisis, RE:ACT's strength has always been our ability to rapidly mobilise and deploy highly trained and specialist teams of Responders to help stabilise a situation.

Usually, our skills are required overseas in response to the most devastating natural disasters, but the past year saw us deploy exclusively and continuously in the UK.

The Covid-19 crisis has been uniquely challenging. For 365 days of the past year, RE:ACT has remained operational; often deployed on multiple, simultaneous tasks. It is a remarkable feat for a charity of our small size and resources, but it was entirely necessary given the enormity and severity of the emergency faced by the UK.

It also demonstrated the skills and commitment of our Responders and volunteers, combining the very best of the veteran, emergency services and humanitarian communities. When the call was made, thousands of spontaneous volunteers helped to bolster our Covid response, and we would not have succeeded without them. We extend our deepest gratitude to every one of our Responders and volunteers for doing everything in their power to support people in need. Together, they have proven how much value volunteers can bring.

The voluntary and community sector has done an extraordinary job in rallying to the national cause. The partnerships and collaboration within the sector have made a real difference during the worst moments of the crisis, and RE:ACT is privileged to have been part of this combined response.

As the events of the past year have shown, the voluntary sector can be relied on in times of need. It is vital that people and organisations continue to support charities when there are so many new and emerging humanitarian needs in the world. We thank all of our supporters who have sustained our operation and enabled us to carry out our work. We look forward to your continued support as we grow and evolve.

As you read about our impact, and the difference we help to make, we hope that more will be inspired to join our cause and help us to serve people in need during the worst humanitarian emergencies and crises.



General Sir Nick Parker
Chairman



Ben Lampard
Director of Humanitarian Operations

ACTION IN CRISIS

RE:ACT is a humanitarian charity that is about action, not aid. We enter disaster zones to reach the most vulnerable, remote and isolated communities as fast as possible, providing direct support at the onset of a crisis, when chaos and confusion reign.

To be effective, we must be adaptable and agile, so our approach is heavily influenced by military methods and philosophy. Our Responders come from the very best of the military, emergency services and the humanitarian sector, combining years of experience of operating in the most extreme and challenging environments.

Since 2015, we've been using our skills to respond to disasters throughout the world, helping to save lives and alleviate suffering. The past year has been very different. Covid-19 has shown how vulnerable we all are, even in the most developed nations.

The global pandemic kept us on home soil but we did what we were made to do: adapt and respond, fast.

In late March 2020, we launched Op RE:ACT, our response to Covid-19 in the UK. We believed we could make a meaningful difference by bringing valuable skills and knowledge we had gained from overseas operations. What we lacked in reputation and influence we made up for in commitment and expertise.

Covid was a new and little understood threat. It was the perfect moment for a disaster response charity that is prepared for uncertainty, to step up and help support the nation.

OUR MISSION

Direct humanitarian action, in the fastest time, for those hardest to reach and most vulnerable.

2020/21 AT A GLANCE

OUR SUPPORT

365

**DAYS DEPLOYED
ON OPERATION**

167,720

**DIRECT
BENEFICIARIES**

OUR VOLUNTEERS

1242

**VOLUNTEERS
DEPLOYED**

92%

**REPORT IMPROVED
MENTAL WELLBEING**
(VOLUNTEER ENGAGEMENT SURVEY, 2021)

OUR EFFICIENCY

90_P

**OF EVERY £1
GOES TO CHARITABLE ACTIVITIES**

15

**FULL-TIME
STAFF**
(31 MARCH 2021)

BRIDGING THE GAP BETWEEN THE MILITARY AND VOLUNTARY SECTOR

On 27 March 2020, we deployed our first team of ten Responders to act as Regional Liaison Officers (RLOs) throughout the UK. They were tasked with connecting with local response networks to understand needs and build situational awareness. These networks predominantly involved Local Resilience Forums (LRFs); multi-agency partnerships consisting of emergency services, local authorities, the NHS and voluntary organisations.

The task was simple but formidable. RE:ACT was an unknown quantity in the UK, without an established presence, having previously been focused on international responses.

But at the core of our charity we had hundreds of highly trained Responders, including emergency planners and coordinators, logisticians, team leaders and committed humanitarians; capable of understanding and fulfilling needs swiftly and effectively, often with incomplete information and minimal resources.

Never daunted by a challenge, our Responders applied themselves as they would on international deployments – engaging in discussion with the key actors and quickly building trust by communicating their knowledge and experience.

Simultaneously, we used our military connections to liaise with Standing Joint Command (SJC); the Armed Forces' nerve centre for coordinating operations in support of UK resilience.

By speaking the same language and operating at the same pace as the military, RE:ACT bridged the gap between the military and voluntary response to Covid-19.

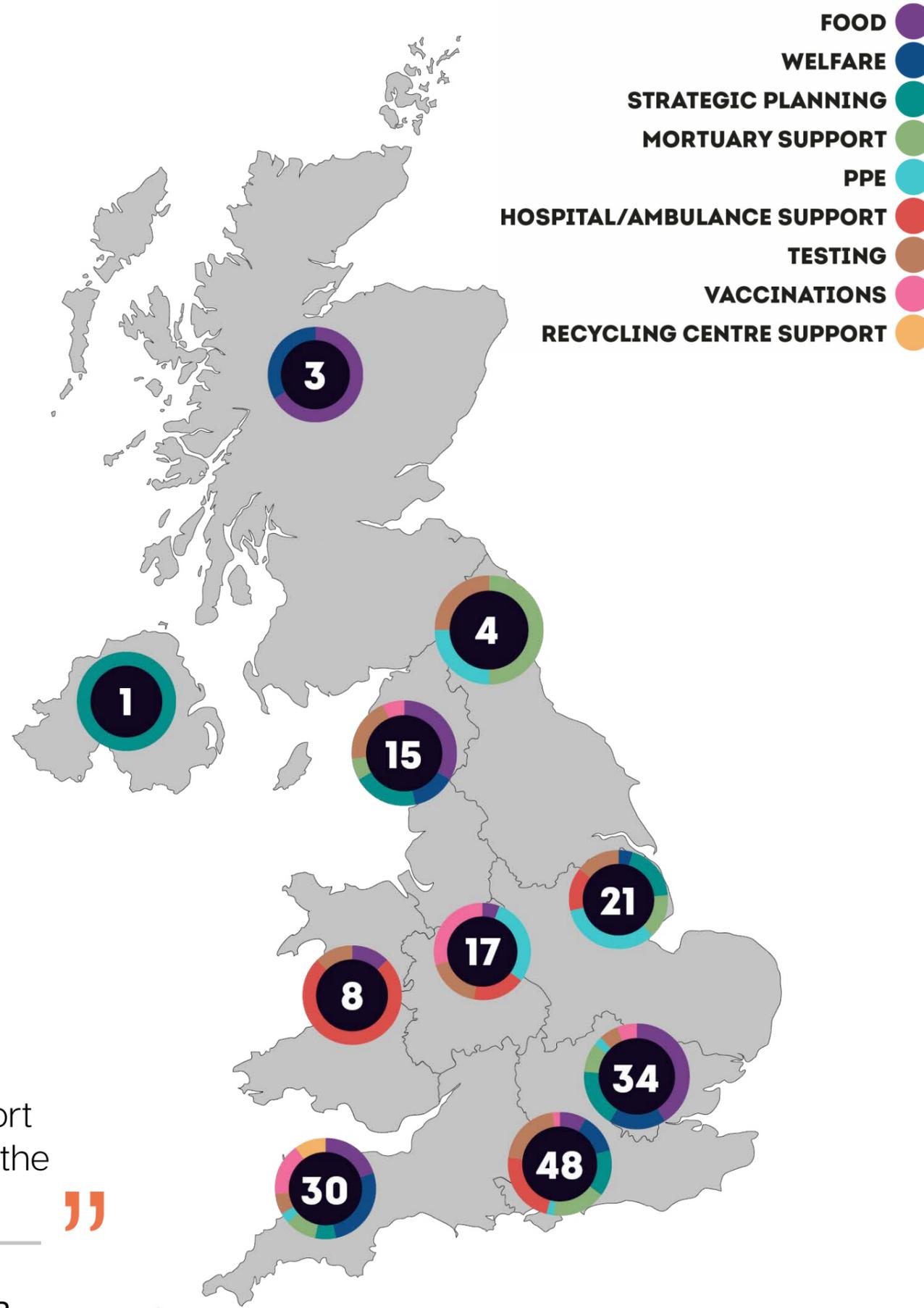


Four days after launching Op RE:ACT, we received our first requests for support – at Breakspear temporary mortuary in London, and assisting Surrey LRF with a range of tasks, including food distribution, mortuary support and strategic planning.

The tempo of our operation accelerated from that fast start. Numerous requests for support arrived daily, managed by a team of Information Managers and Field Ops Managers, and resourced within 48 hours. To bolster our Covid response we launched a mass recruitment drive for veteran volunteers, attracting almost 6,000 spontaneous volunteers within the first two months of Op RE:ACT.

Throughout the year, we continued to collaborate with LRFs, military liaison officers and voluntary organisations, becoming a key member of the Voluntary and Community Sector Emergencies Partnership (VCSEP); a coalition of charities including the British Red Cross, St John Ambulance, The Salvation Army and the National Emergencies Trust.

RE:ACT is now a major player in UK resilience, known for our speed of response, our ability to take on demanding tasks, and the quality and leadership of our Responders and volunteers.



“RE:ACT has delivered invaluable support and made a significant contribution to the effectiveness of our response.”

JEHANGIR MALIK, DIRECTOR VOLUNTARY AND COMMUNITY SECTOR EMERGENCIES PARTNERSHIP

181
COMPLETED TASKS

26
OPERATIONAL PARTNERS

23
STRATEGIC PLANNING TASKS

32
LOCAL COUNCILS SUPPORTED

18
LRFs SUPPORTED

27 MARCH 2020

Op RE:ACT Launched

1 APRIL 2020

Op RE:ACT first task deployment

15 JUNE 2020

32 live Op RE:ACT tasks - busiest operational day during pandemic

29 JANUARY 2021

314 RE:ACT volunteers deployed - most deployed on single day

27 FEBRUARY 2021

Op UXO Exeter

27 MARCH 2021

Op RE:ACT 1-yr anniversary

31 MARCH 2021



CASE STUDY: SURREY LRF

In April 2020, during Wave 1 of the Covid pandemic, Surrey Local Resilience Forum requested RE:ACT's assistance to support multiple needs. With over 17,000 Surrey residents identified as clinically extremely vulnerable and advised to shield, Surrey County Council set up an emergency distribution hub to stock food and essential supplies to be delivered to shielding residents. A team of RE:ACT Responders provided logistical support for three weeks, helping to distribute over 30,000 meals. RE:ACT also provided emergency planning support to establish best practice systems and processes, which helped to increase efficiency and productivity. RE:ACT also helped to implement an urgent callout system for deliveries in under 24 hours for at-risk individuals, as well as conducting welfare calls to identify the most urgent cases for support. Separately, a team of 8 Responders and 11 volunteers were deployed to support Surrey LRF for six weeks at Headley Court temporary mortuary, helping to manage excess deaths and reduce pressure on NHS staff and services.

“ RE:ACT has made a sterling contribution in support of the national response to Covid-19. ”

MAJOR GENERAL DAVID EASTMAN,
DEPUTY COMMANDER STANDING JOINT
COMMAND

CASE STUDY: EXETER UXO

In February 2021, Devon Local Resilience Forum called on RE:ACT for assistance after police declared a major incident following the discovery of an unexploded WW2 bomb in a residential area in Exeter. At 2030 that evening, RE:ACT received a request for support to help evacuate 2,600 households in the local area ahead of a controlled explosion by bomb disposal experts from the Army. RE:ACT rapidly mobilised a team of 30 Responders and volunteers to be on site at 0530 the next day as part of the multi-agency response. The RE:ACT teams went door-to-door to notify local residents of the planned detonation to ensure members of the public were kept safe and informed. RE:ACT's emergency readiness enabled it to mobilise at speed and coordinate effectively with other agencies, helping to ensure the planned detonation was conducted safely and with minimal disruption to the community.



PHOTO: RE:ACT volunteers going door-to-door in Exeter, Devon



PHOTO: RE:ACT volunteers marshalling the queue at an NHS mass vaccination site in Bristol, Avon

SUPPORTING VULNERABLE COMMUNITIES

Covid-19 has affected everybody; increasing vulnerability and creating multiple simultaneous needs, which has put huge demand on community services.

RE:ACT's blend of complex operational experience and humanitarian compassion has helped to support people during the worst moments of the Covid crisis. Through partnerships within the voluntary sector, such as the VCSEP and FareShare South West, as well as through our collaboration with Local Resilience Forums, RE:ACT has been at the centre of supporting local unmet needs in communities throughout the UK.

In the twelve months following April 2020, RE:ACT was involved with the delivery of over 382 tonnes of food aid in the UK. Using our expertise in large-scale logistics and supply chain management, we provided operational planning and coordination support to food banks, food charities and local authorities, as well as teams to collect and distribute food aid packages.

Our support included helping Hertfordshire County Council, where RE:ACT assisted with the supply of over 1 million meals. By helping to improve data management and output, we produced significant cost savings and increased production from 1,000 food boxes per day to over 2,000 per day, using the same number of personnel.

As needs evolved, so did our capabilities. When Covid outbreaks occurred in care homes in Lancashire, RE:ACT established a fully-equipped Mobile Testing Unit (MTU), visiting

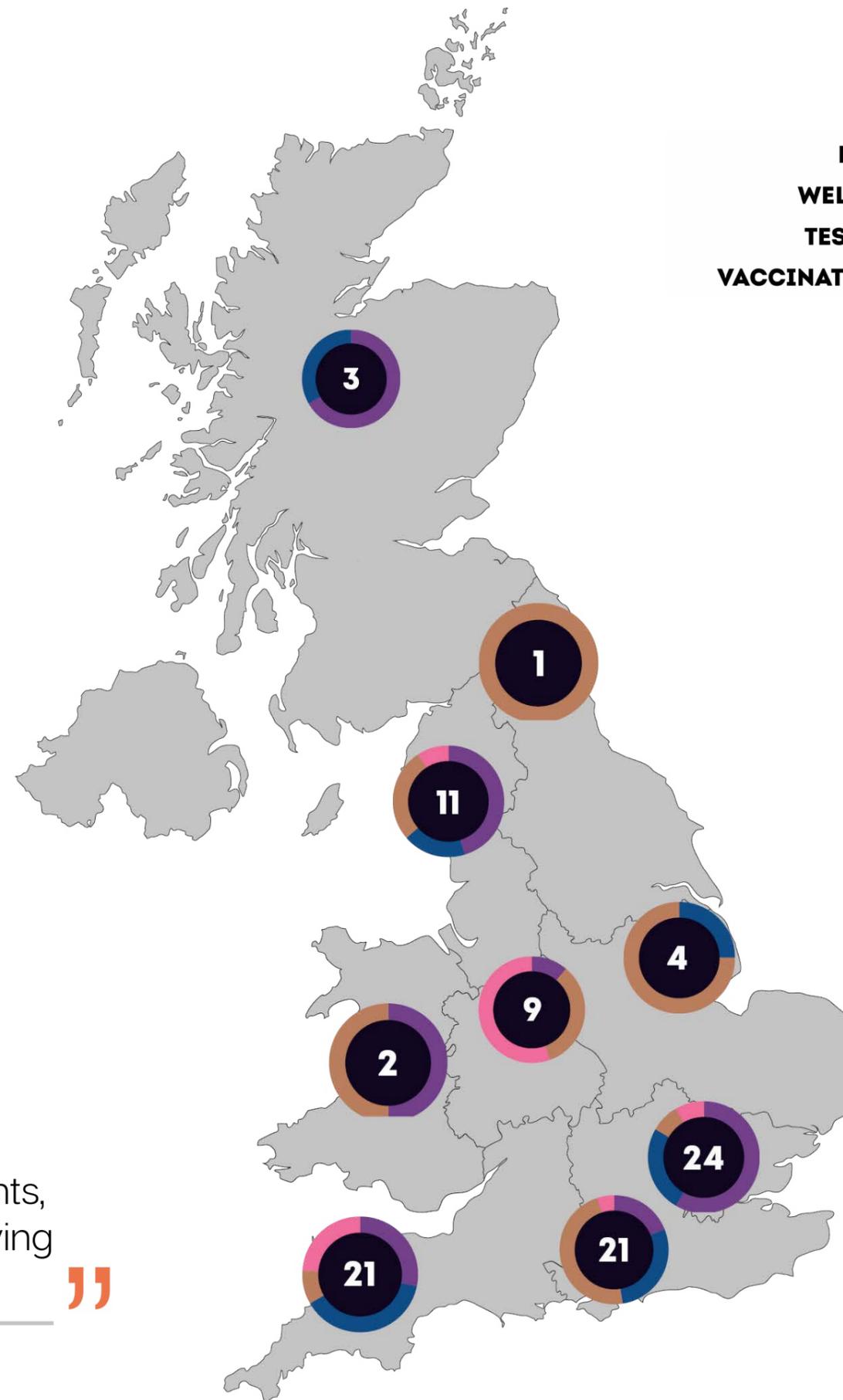
11 different care homes across the region, as well as operating a Community Testing Site in Pendle after a localised spike.

RE:ACT's proven testing capability continued to be in demand. Following numerous Covid variant outbreaks, our teams supported surge community testing in the South East, South West, West Midlands and North of England, to help control infection rates and keep communities safe.

RE:ACT also helped to get the UK on the road to recovery by playing a significant role in the largest vaccination programme in history.

Starting with the first NHS mass vaccination centre to open in Bristol in January 2021, we supported a total of 16 vaccination sites this year, helping NHS Covid Workforce Leads to open and manage sites in the first few weeks of operation.

We also provided marshalling and coordination support, establishing standard operating procedures to ensure a smooth and efficient process from start to finish, enabling NHS staff to focus on administering vaccinations to achieve daily targets.



“ We have received so many wonderful messages of thanks from shielded residents, which illustrates just how much this lifesaving support has been appreciated. ”

DAVID WILLIAMS, HERTFORDSHIRE COUNTY COUNCIL



23 MARCH 2020

UK enters lockdown

1 APRIL 2020

UK Covid cases:

- 4,567 daily; 30,088 total

16 APRIL 2020

UK passes 100,000 cases

31 OCTOBER 2020

UK passes 1m Covid cases

8 DECEMBER 2020

First UK vaccination given

8 JANUARY 2021

UK reports 68,053 daily

Covid cases - highest during pandemic

9 JANUARY 2021

UK passes 3m Covid cases

2 FEBRUARY 2021

UK passes 10m vaccinations given (1st dose)

31 MARCH 2021

UK Covid cases:

- 4,052 daily; 4.3m total

UK vaccinations given:

- 31.1m 1st dose

- 4.5m 2nd dose

Data: <https://coronavirus.data.gov.uk>
Cases by date reported



PHOTO: A RE:ACT Responder supporting a food distribution hub in Bodmin, Cornwall

CASE STUDY: EMERGENCY FOOD DISTRIBUTION

Food poverty and insecurity developed as a major area of concern from the beginning of the Covid pandemic. Cornwall, with some of the highest areas of deprivation in the UK, experienced a huge demand for donated food and meals. Cultivate Cornwall established Fare Exchange Bodmin to supply local communities with much-needed food aid. Having formed a relationship when RE:ACT supported FareShare South West's emergency food distribution hub in the summer of 2020, Cultivate Cornwall requested RE:ACT's support with its own distribution hub in December 2020. Deploying a small team of volunteers experienced in last-mile logistics, RE:ACT helped to increase the amount of food distributed from 13 tonnes to 18.5 tonnes per week. The RE:ACT volunteers continued to support Cultivate Cornwall for 86 days during the peak of the Covid crisis, helping to supply 232 tonnes of food to 7,500 local people.

CASE STUDY: SURGE COMMUNITY TESTING

After clusters of the highly transmissible Covid-19 Beta variant were detected in Woking in late January 2021, a surge testing programme was launched to rapidly identify and control community spread. RE:ACT was approached for urgent assistance. Within 48 hours, RE:ACT mobilised a team of 3 Responders and 24 volunteers to work alongside members of the police, Fire and Rescue Service, Council employees and other volunteers. RE:ACT was tasked with providing emergency planning support to help run the Ops Room, as well as team leaders to coordinate the 70 council workers and volunteers who went door-to-door to distribute testing kits. The aim was to target 10,000 residents for testing, which was entirely optional. RE:ACT volunteers helped to improve the organisation and efficiency of distribution routes, and used their skills in public engagement to refine the messaging and increase uptake from the public. Over four days, 9,131 tests were distributed with 7,122 of those successfully collected, representing a 78% collection rate.



PHOTO: A RE:ACT volunteer conducting a lateral flow test at a Covid-19 mobile testing site in Pendle, Lancashire

“ [RE:ACT’s] presence at our centres... has made all the difference to both those having their vaccinations but for our staff too... The volunteers’ logistical and organisation skills mean they are used to working quickly and effectively and that has been of huge benefit to us. ”

DR PADDY HANNIGAN, CLINICAL LEAD FOR THE VACCINATION PROGRAMME IN STAFFORDSHIRE AND STOKE-ON-TRENT

21
TESTING SITES
SUPPORTED

43.8K
TESTS
FACILITATED

16
VACCINATION SITES
SUPPORTED

96.3K
VACCINATIONS
FACILITATED

22.2K
VACCINATIONS
COORDINATED



PHOTO: A Covid Critical Care Unit at Eastbourne District General Hospital, East Sussex

BOLSTERING CRITICAL INFRASTRUCTURE

The Covid pandemic put enormous strain on the UK's emergency services and critical infrastructure, leaving resources stretched and frontline staff fatigued. RE:ACT was there to bolster those services and ensure they didn't break under extreme pressure.

When the focus of the Covid crisis was on PPE and food supplies, we helped to support the distribution of over 10 million items of PPE, as well as assist initiatives to keep NHS workers fed, such as Salute the NHS that provided 1 million meals to NHS workers, and pop-up hospital supermarkets led by Guy's and St Thomas' NHS Foundation Trust, and Help NHS Heroes.

With Covid patients quickly filling up hospital beds, RE:ACT worked alongside the military and other agencies to help set up emergency NHS hospitals, including at London's ExCel centre and Cardiff's Principality Stadium. Our volunteers also helped several hospitals set up additional beds, as well as with bed and equipment decontamination, portering duties, and general stock maintenance.

RE:ACT teams also assisted the Welsh Ambulance Service and the South East Coast Ambulance Service with ambulance decontamination and resupply, ensuring ambulances could be safely and quickly returned to service to keep up with high demand.

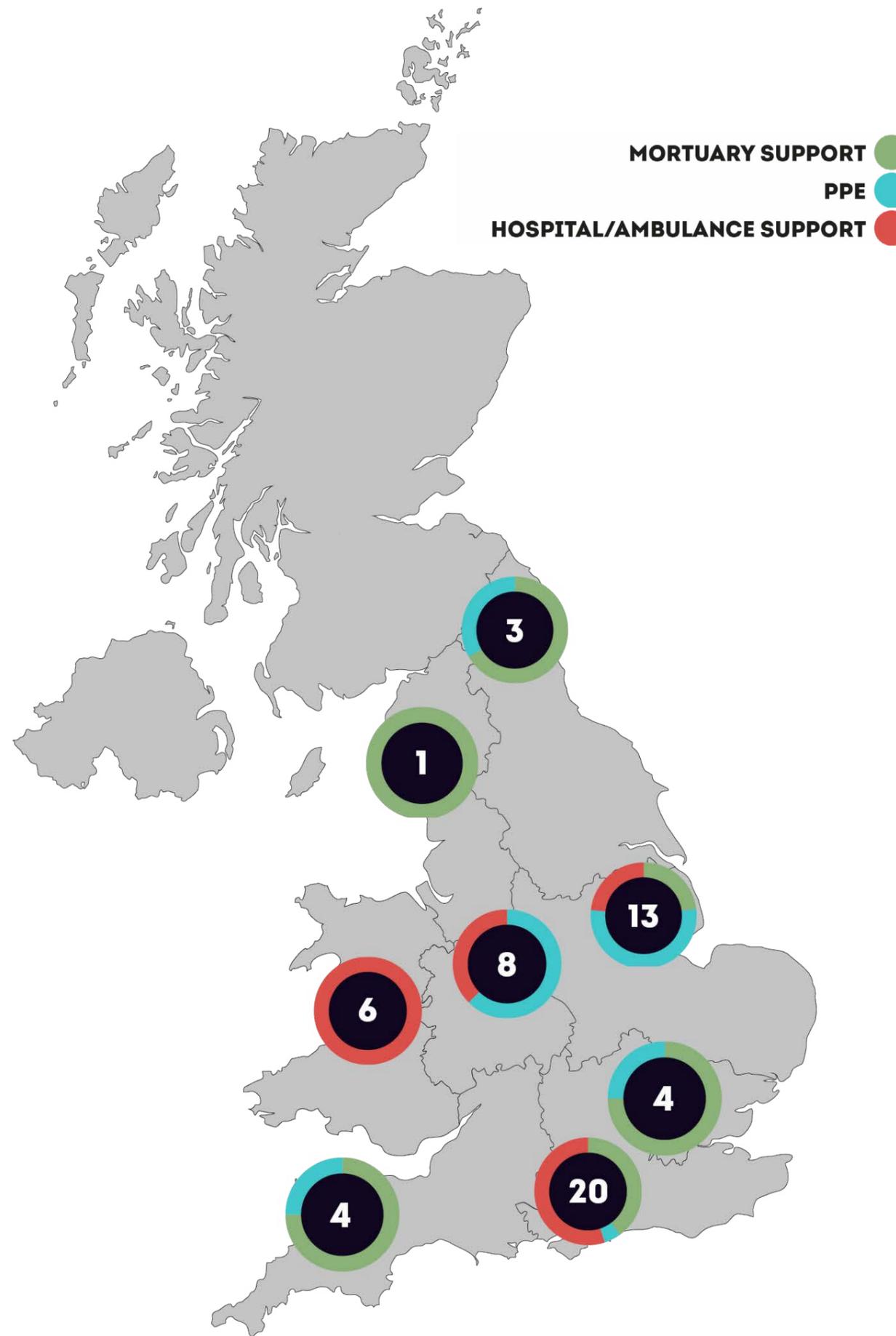
It was RE:ACT's support to mortuaries that first demonstrated the unique capabilities of our Responders and volunteers. The resilience and compassion of our people ensured the care and

dignity of over 4,300 deceased at the 18 mortuary sites we supported, helping to reduce pressure on overwhelmed services at critical periods.

The impact of our support on NHS staff was most noticeable when we deployed teams to Covid Red Zone Wards and Critical Care Units; our most challenging and defining moment.

At the start of 2021, the numbers of Covid patients soared in several hospitals. Needing additional capacity, RE:ACT was asked to work alongside frontline NHS clinical staff to provide support to the most critical patients. Remaining true to one of our core values, Walk Towards Danger, our volunteers rose to the challenge, eager to help in every way they could.

Our support to frontline services started with food supply and ended with our teams helping to care for the most critical patients. RE:ACT's ability to take on sensitive and demanding tasks, as well as our shared DNA with the emergency services, saw us provide practical and emotional support for the people on the front line who had done the most to support the nation.



10M+
PPE ITEMS
DISTRIBUTED



325
NHS AMBULANCES
DECONTAMINATED

308
NHS AMBULANCES
RESTOCKED

*Clinical Commissioning Groups

1 APRIL 2020

UK Covid hospital admissions:
- 3,565 daily; 27,102 total
UK Covid-related deaths:
- 672 daily; 3,125 total

12 MAY 2020

UK passes 100,000 Covid hospital admissions

11 NOVEMBER 2020

UK passes 50,000 Covid-related deaths

12 JANUARY 2020

UK reports 4,576 daily Covid hospital admissions - highest during pandemic

20 JANUARY 2021

UK reports 1,820 daily Covid deaths - highest during pandemic

24 JANUARY 2021

UK reports 4,077 Covid patients in ventilation beds - highest during pandemic

26 JANUARY 2021

UK passes 100,000 Covid-related deaths

31 MARCH 2021

UK Covid hospital admissions:
- 269 daily; 458,179 total
UK Covid-related deaths:
- 43 daily; 126,713 total
- 4.5m 2nd dose

Data: <https://coronavirus.data.gov.uk>
Deaths within 28 days of positive test by date reported



PHOTO: A Critical Care nurse in full PPE at Eastbourne DGH, East Sussex

CASE STUDY: CRITICAL CARE SUPPORT

At the beginning of 2021, East Sussex Healthcare NHS Trust was under significant pressure from the high number of hospital admissions. The Trust turned to RE:ACT for urgent support for four weeks on Critical Care Units (CCU) and Covid Red Zone wards at two of its hospitals. Within 48 hours, RE:ACT had 20 volunteers on standby, ready to assist with various non-clinical duties, including proning (patient turning to expand the lungs). By performing this physically demanding and life-saving procedure, the RE:ACT volunteers enabled CCU staff to focus on clinical care. The volunteers worked in split shifts to provide 24/7 patient support on Covid wards, which included other non-medical procedures, under the guidance of clinical staff. In between shifts, they voluntarily reorganised supply stores which the hospital staff had been too busy to maintain. In total, RE:ACT helped to support 622 CCU patients across both hospitals, significantly reducing pressure on staff until patient numbers stabilised.

“ All of the tasks that [RE:ACT] undertook were critical to our performance... The organisation delivered way beyond our expectations. ”

**STEVE AUMAYER, CHIEF PEOPLE OFFICER
EAST SUSSEX HEALTHCARE NHS TRUST**

CASE STUDY: MORTUARY SUPPORT

When Covid-related deaths rose sharply in Wave 1 and Wave 2 of the pandemic, temporary facilities were established to help manage excess deaths. RE:ACT assisted Headley Court temporary mortuary during both periods, as it dealt with significant numbers of deceased. In April 2020, RE:ACT deployed a team of 8 Responders and 11 volunteers to work in shifts from 0800 to 1800, 7 days a week, for 46 days, alongside members of the Fire and Rescue Service and police. Deceased were transported from local hospitals in private ambulances for the volunteers to process and place in refrigerated storage until collected by funeral directors. Demonstrating considerable care and respect, the team from RE:ACT worked seamlessly with their colleagues from the emergency services, and helped to formulate training and processes for incoming teams and personnel. In mid-January 2021, a team of 12 RE:ACT volunteers again supported Headley Court for a further 42 days, enabling permanent mortuaries to return to manageable capacity.

32

“ Every volunteer dealt with each deceased person with extreme care, sympathy and compassion. ”

TONY GREEN, OPERATIONS SITE
MANAGER RAF HENLOW TEMPORARY
MORTUARY



PHOTO: A RE:ACT volunteer putting on PPE at Headley Court temporary mortuary, Surrey





PHOTO: A RE:ACT volunteer on task at an NHS Vaccination Centre, Bristol

BENEFITTING OUR VOLUNTEERS

The skills, training and experience of RE:ACT Responders and volunteers are what make the difference to the people we serve. The past year has demonstrated their unique qualities under the most testing of conditions.

The voluntary sector as a whole stepped up to the challenge of supporting the nation during Covid and showed how much volunteers have to offer. RE:ACT's support to temporary mortuaries and Covid Critical Care Units redefined perceptions of how volunteers could be utilised, especially in their support of the emergency services.

From our very first Responders we deployed as Regional Liaison Officers at the start of Op RE:ACT, to our Information Managers and Field Ops Managers who assessed and resourced needs, to our Regional Representatives who collaborated and coordinated with multi-agency partners, as well as the hundreds of Responders and volunteers who deployed on the ground – the breadth and complexity of roles and tasks that RE:ACT performed should not have been possible for a charity of our limited size and means.

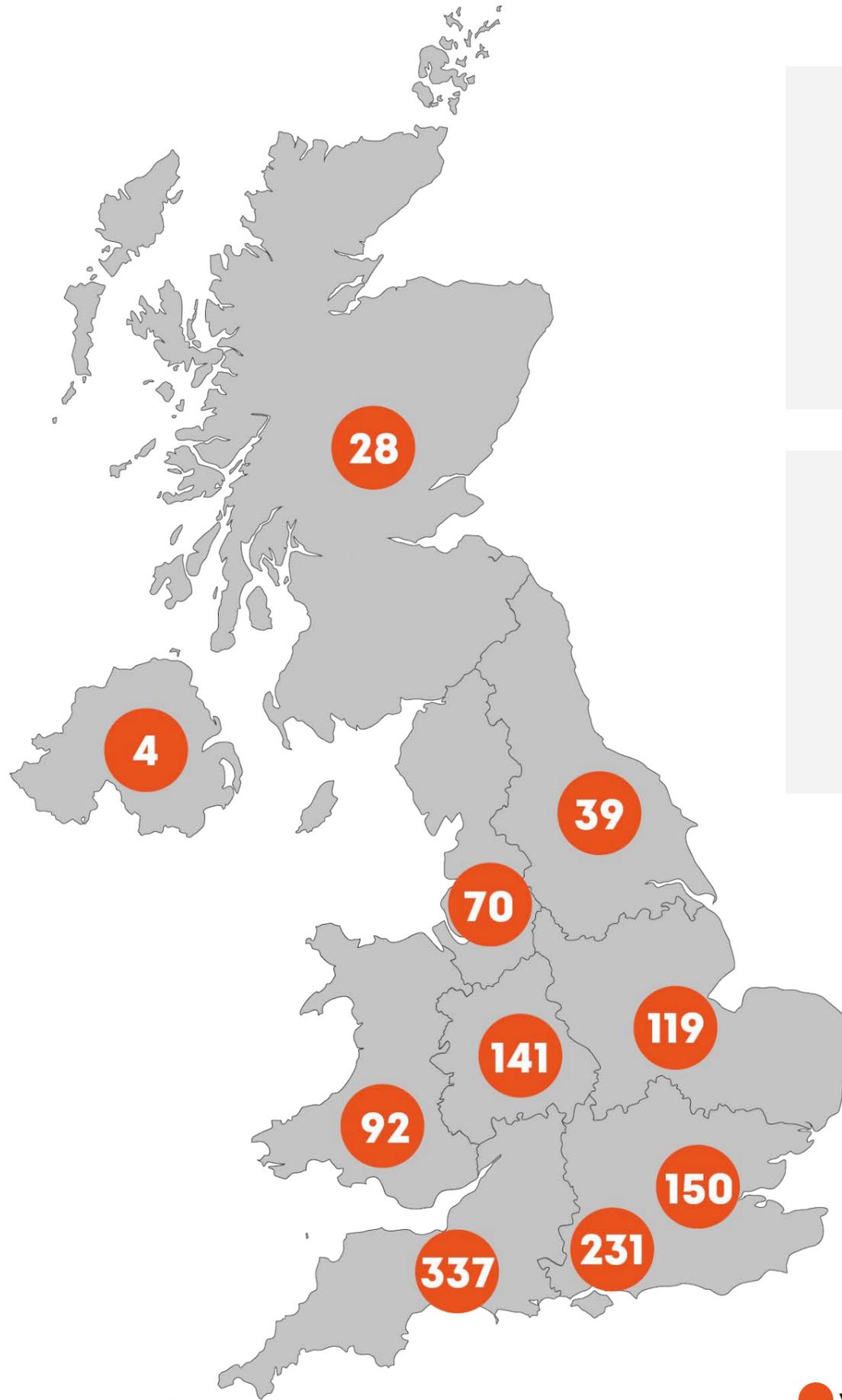
The impact RE:ACT has delivered has been made possible by our extraordinary volunteers and we are committed to giving back to them as much as they give.

Our Volunteer Engagement Survey illustrates some of the key benefits our volunteers have gained from their experience with RE:ACT, including significantly improved mental wellbeing, confidence and self-esteem.

The survey also highlighted some of the areas in which we can improve. Our priority is to ensure we provide the appropriate level of support and care for every volunteer at every step of their journey, from signing up to post deployment. We will be recruiting a dedicated Volunteer Support Manager to provide more personal support, as well as improving our communication processes to ensure volunteers can access the information they need.

Covid put a stop to our usual training programme but in January 2021 we launched our online RE:ACT Basic Training course and are due to soon recommence our in-person training courses. We aim to introduce more value-added training, providing a range of learning opportunities beyond disaster response.

At the very heart of our charity is a community of dedicated humanitarians with shared values and ethos. By continuing to improve how we support our people, we will be able to better serve those in need during emergencies and disasters.



8,540
TOTAL VOLUNTEERS
RECRUITED

1,242
TOTAL VOLUNTEERS
DEPLOYED*

VOLUNTEERS DEPLOYED BY HOME REGION
*31 REGION UNKNOWN





PHOTO: Zoe onsite at Sittingbourne ambulance decontamination site, Kent

CASE STUDY: ZOE

Zoe is a geography teacher and has an MSc in Disaster Management for Environmental Hazards. She volunteered with a mountain rescue team in South Wales before joining RE:ACT and qualifying as a Responder in 2017. As a teenager, Zoe suffered a life-changing injury at altitude in the Himalayas and witnessed the aftermath of a natural disaster. Unable to help, Zoe was inspired to pursue frontline humanitarian work, so RE:ACT was a natural choice. Zoe has volunteered on several tasks during Covid, whilst also managing the demands of lockdown teaching. She was team leader for RE:ACT's support to South East Coast Ambulance Service, helping to decontaminate and restock ambulances during the peak of the Covid crisis. Zoe was also team leader when RE:ACT supported a care home that had suffered an outbreak of Covid-related deaths, causing staff and residents to be overwhelmed. "We made a big difference when it mattered most," Zoe said. "I'm proud to have been part of that."

“ RE:ACT has been a lifeline for me to be able to get out and do something positive during Covid. It gives you purpose and belonging. ”

ZOE, RE:ACT RESPONDER

CASE STUDY: KURT

A Swiss national and a veteran of the Swiss Air Force, Kurt has lived in the UK for many years and works as a senior executive in supply chain, procurement and logistics. Kurt first heard of RE:ACT on social media in early 2021 when he came across RE:ACT's support to South East Coast Ambulance Service. Impressed by RE:ACT's military approach and hands-on humanitarian work, Kurt signed up as a volunteer, and soon put himself forward to help support NHS clinical staff on Critical Care Units at two hospitals in East Sussex. Putting his military mentality and logistics expertise to good use, Kurt quickly bonded with the RE:ACT team that included veterans from the RAF, Royal Navy and British Army. Their shared ethos, teamwork, empathy and determination to help made a significant contribution to staff and patients during an extremely difficult period. "The dedication and emotional involvement of NHS frontline workers during these challenging times has been incredible and it felt like a huge privilege to be able to support them when they most needed it," Kurt said.

“ Volunteering with RE:ACT has been a life-changing experience, something I will never forget. ”

KURT, RE:ACT VOLUNTEER

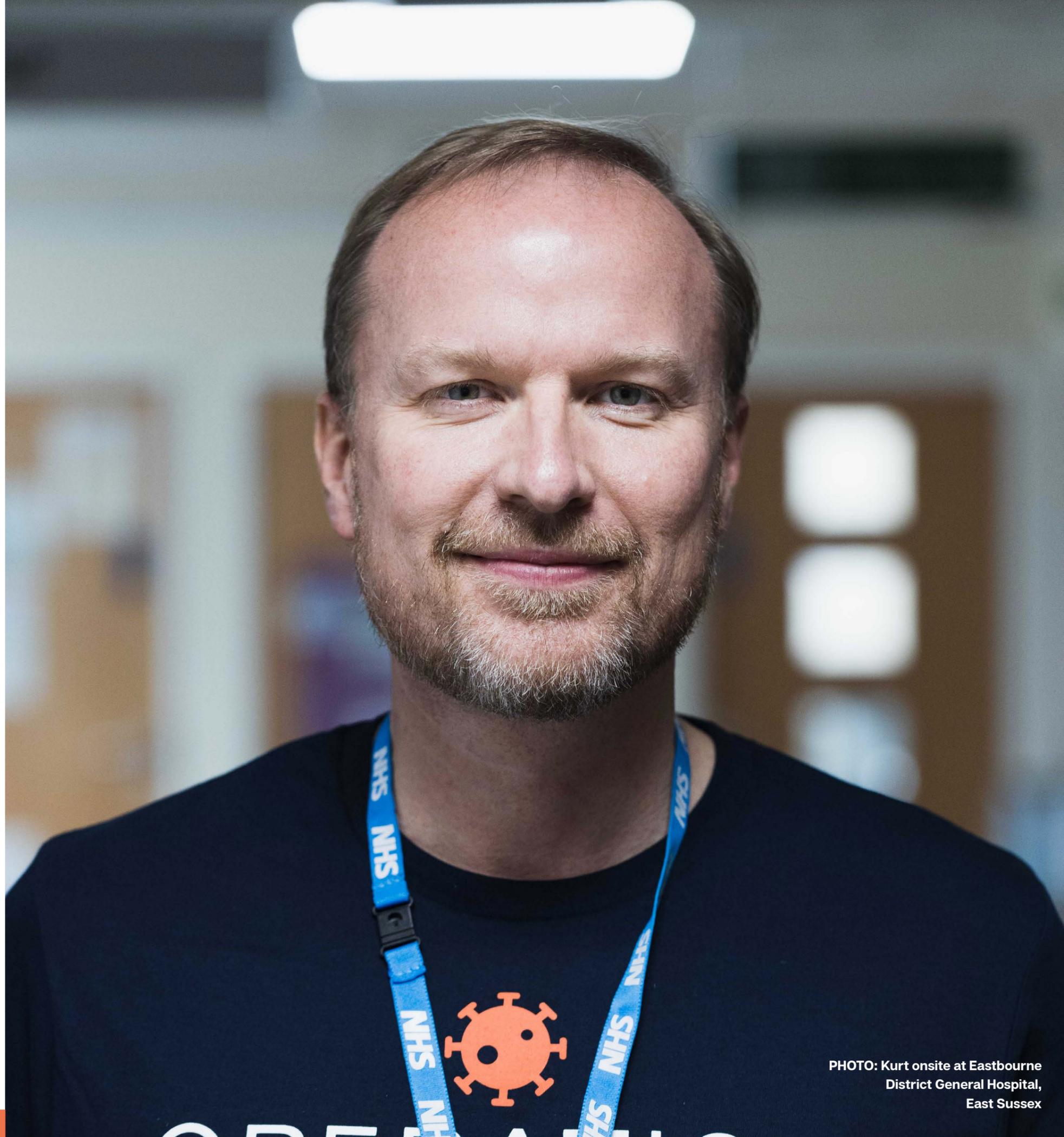


PHOTO: Kurt onsite at Eastbourne District General Hospital, East Sussex

VOLUNTEER ENGAGEMENT SURVEY 2021

92%

**REPORTED IMPROVED
MENTAL WELLBEING**

88%

**REPORTED INCREASED
SELF-CONFIDENCE**

94%

**FEEL THEY MADE A
POSITIVE IMPACT**

91%

**WERE SATISFIED WITH
TRAINING**

97%

**OVERALL EXPERIENCE
WAS "EXCELLENT"**

97%

**PLAN TO CONTINUE
WITH RE:ACT**

CREATING A FINANCIALLY RESPONSIBLE CHARITY

RE:ACT is a young, dynamic charity that operates on a lean budget. We don't have expensive equipment, offices or retail space. Instead, we put our money where it has the biggest return – recruiting and training Responders, and the key supporting roles needed to deploy on high tempo and high intensity operations in the UK and overseas. That's why 90p of every £1 goes to our charitable activities.

Whilst fundraising has always been a challenge for a charity of our size and resources, thanks to the generosity of our donors, we have managed to overcome considerable financial obstacles and continue our mission.

Our decision to deploy on Op RE:ACT to help support the UK during Covid-19 put the charity at significant financial risk, but the need was too great to ignore. RE:ACT has always, and will always, take a front-foot approach to responding to humanitarian need.

Ultimately, our financial constraints have limited our ability to support more people in need. Our goal is to become a self-funded, financially sustainable charity, so that we can do more without putting the charity at financial risk.

In September 2020, RE:ACT launched its trading subsidiary, RE:SILIENT, utilising the charity's considerable experience in disaster response to help make commercial organisations more resilient and agile. All profits go to RE:ACT to support our humanitarian mission.

Within just a few months, RE:SILIENT won prestigious contracts to provide rapid on-site Covid-19 testing for Babcock



International and Cavendish Nuclear, in partnership with Cignpost Diagnostics, and with the Department of Health and Social Care to provide Surge Rapid Response Teams to help control outbreaks of Covid variants.

The funds generated by RE:SILIENT have helped to secure our immediate future during a particularly difficult year for fundraising but there is much to be done to ensure we remain viable for the long term.

Over the next year, we will consolidate RE:SILIENT's position and continue to seek reliable funding streams for the charity, building on the key relationships we have in place, and fostering new ones.

“ We are absolutely delighted with the service [RE:SILIENT] provided. They are professional, responsive and a pleasure to work with. My life would be made considerably easier if all our contractors operated as RE:SILIENT do. ”

PAUL UNSWORTH, DIRECTOR CAVENDISH NUCLEAR

OUR THANKS

RE:ACT is extremely grateful for the incredible generosity and commitment of our supporters, including individuals, corporations, trusts and foundations. Without your support, the people we serve wouldn't have our support.

We also extend our gratitude to the many charities and organisations we have collaborated and partnered with during the past year. Together, we have made a real difference to people in need.

OPERATIONAL PARTNERS

- 4x4 Response
 - 4x4 Response Wales
 - BITC (Business in the Community)
 - Boots
 - British Red Cross
 - Cultivate Cornwall
 - FareShare
 - FareShare South West
 - Help NHS Heroes
 - Hubb Community Kitchen
 - Kingston Stronger Together
 - London Search and Rescue
 - NARPO (National Association of Retired Police Officers)
 - Neath Port Talbot Council for Voluntary Service
 - NET (National Emergencies Trust)
 - NHS England
 - Northumberland Fire and Rescue Service
 - Our Plymouth
 - Rotary
 - Salute the NHS
 - ServeOn
 - The Bike Shed
 - VCSEP (Voluntary and Community Sector Emergencies Partnership)
 - Volunteering Matters
 - WCVA (Welsh Council for Voluntary Action)
 - Wiltshire Fire and Rescue Service
-

CORPORATE DONORS AND TRUSTS & FOUNDATIONS

- Amazon
 - Barnett Waddingham
 - Beardow Young Trust
 - CAF (Charities Aid Foundation)
 - City of London
 - EMSO Asset Management
 - Goldman Sachs
 - Inmarsat
 - JPMorgan Chase
 - Julia & Hans Rausing Trust
 - Lincolnshire Community Foundation
 - Lund Trust
 - McKesson Europe
 - Morley Family Trust
 - Peter Storrs Trust
 - Scott (Eredine) Charitable Trust
 - The Edward Gostling Foundation
 - The Sun Giveaway
 - Tides Foundation - BlackRock
 - Treebeard Trust
 - Volunteering Matters
 - Willis Towers Watson
-

GIFT IN KIND DONORS

- Hendy
 - Jaguar Land Rover
 - Mazda
 - Mission Motorsport
 - Nissan
 - Sidley Austin LLP
-

HELP SUPPORT OUR WORK

DONATE:

www.re-act.org.uk/donate

VOLUNTEER:

www.portal.re-act.org.uk



RE:ACT Disaster Response is a Registered Charity in England and Wales (1163214) and a company limited by guarantee registered in England and Wales (9644561).



Registered with
**FUNDRAISING
REGULATOR**